

## **Season Pass Pick-up - Reservations**

**Once you have purchased your season pass, please schedule a time to come pick up!**

Reservations are RECOMMENDED for the pick-up of Individual & Corporate Season passes. This is to better serve our guests and manage capacity levels while on property. We will have available timeslots beginning November through April. ***Please select the day and timeslot that will work best for yourself or your family.***

***\*\*Note, to keep our capacity levels down it is NOT required for each family member to come to the Ticket Office for pass-pick up.***

Please check your confirmation email for additional details or see below for suggestions.

### **Tips for Season Pass Pick-up**

**1.** Complete the Season pass waiver by [clicking here](#). All minors under 18 must have their waiver completed by a parent or legal guardian before picking up their pass.

- Corporate passholders will NEED to complete the Agreement in person at the Ticket Office.

**2.** Send in your Individual photo(s) or company logos to [skitix@sundance-utah.com](mailto:skitix@sundance-utah.com).

Please view the photo requirements before sending in any pictures.

- If you aren't able to send in your photo(s) ahead of time, we still have the ability to take pictures on site.

[See Here For Requirements](#)

**3.** If you are a new passholder or have purchased a Youth or College pass you are required to show credentials before picking up. Please see below for requirements. Credentials can be emailed to [skitix@sundance-utah.com](mailto:skitix@sundance-utah.com).

- First time passholders will need to verify DOB (examples: Driver's License, Birth Certificate, Passport, ect.)

- Youth season passholders must show their school ID with the current 2020-2021 year.

- College passholders must verify that they are enrolled full time with at least 12 credits for the semester they plan to start skiing. Please show us your class schedule from your school app or on a printout.

### **Available Times**

Reservations can be made daily beginning November 3rd - April 4th, 2021.

- November 3rd - December 3rd Tuesday-Saturday 10am-4:30pm (Closed Sunday & Monday)

- December 4th - April 4th Monday-Sunday (7 days a week) 8:30am-4:30pm & beginning December 11th every Monday, Wednesday, Friday & Saturday 8:30am-7:30pm.

## **Health & Safety**

In order to protect the health and safety of our community, we require every guest standing in ticketing lines or entering the Ticket Office to wear a face mask. While in line & in the Ticket Office, please maintain a 6-foot distance from other groups and employees when possible to promote social distancing.

## **Sanitation**

Hand sanitizer will be provided by the Ticket Office. All guests will be encouraged to take advantage of this upon arrival before completing waivers and/or transactions.

## **Employee PPE**

In order to protect the health and safety of our community every Ticket Office employee that you interact with will be wearing a face mask.

## **Re-book A Reservation**

If the time chosen no longer works for you, please contact the Ticket Office at 801-223-4849 to reschedule.