

# NO WORRIES PROGRAM

We all know that Season Passes are a “Use it or Lose it” program. Resorts across the country are consistent with their No Refunds, No Transfers policy. We have come up with a solution to this worrisome problem. It’s called the No Worries Program.

The “No Worries Program” is designed as a way to protect your season pass against loss of use due to **unforeseen medical situations**. It will allow you to transfer a pro-rated portion of your season pass to the following winter ski season when the No Worries Program is purchased in advance of the ski season.

The cost is minimal at \$25 before October 31<sup>st</sup> and \$35 after October 31<sup>st</sup>. The No Worries Program can be purchased at anytime before the Ski Season.

## The Benefits:

- Prevents loss of use due to unforeseen medical situations.
- Allows you to transfer the unused portion of your pass to the following season.
- It’s a “loop hole” to the Use it or Lose it policy.

## What it Covers:

- Unforeseen illnesses which would prevent pass holder from being able to ski. (must have signed doctors note confirming illness will prevent pass holder from skiing.)
- Injuries that would prevent pass holder from being able to ski. (must have signed doctors note confirming injury will prevent pass holder from skiing.)
- Only applies to injuries or illnesses of the pass holder.
- Any other doctor approved medical situation which prevents pass holder from being able to ski.

## What it Doesn’t Cover:

- Change of schedule (school, work, etc.) preventing pass holder from using their season pass.
- Location change or moving away.
- Poor or lack of snow conditions.
- Anything no medical.

## What’s Required:

- At time of Season Pass purchase sign up for the No Worries Program.
- In order to apply the benefits simply bring your season pass and a doctors note to the Sundance Ticket office to complete transfer.
- See pro-rated schedule below.

For additional questions please contact the Sundance Ticket Office at 801-223-4849.

## **Pro-Rated Schedule**

If Injury or Illness Occurs Before:

December 4th, 2020	Full Transfer
December 16 <sup>th</sup>	90% Transfer
December 31 <sup>st</sup>	80% Transfer
January 16 <sup>th</sup>	70% Transfer
January 31 <sup>st</sup>	55% Transfer
February 14 <sup>th</sup>	40% Transfer
February 28 <sup>th</sup>	30% Transfer
March 16 <sup>th</sup>	20 % Transfer
March 31 <sup>st</sup>	10% Transfer
April 4 <sup>th</sup>	0% Transfer

Pro-Rated Date is Based on Date Of Doctors Note. Please make sure that you let us know as soon as possible to ensure that you get the biggest % of transfer. You have 30 days from doctors note to notify the ticket office for the transfer.

The transfer value is determined by the percentage of season used when injured X the purchased value of your season pass.

**Example:** If you bought an Adult Unlimited before Oct. 31<sup>st</sup> for \$625 and had a doctors note dated January 25<sup>th</sup> you would get 55% of the value or \$344 towards your season pass for next season.