

Please carefully read the applicable sections based on your purchase. Purchaser agrees to all the following terms and conditions.

Snowsports Lessons

Cancellations made 48 hours prior to reservation date may receive a refund. Failure to arrive at your scheduled lesson date and time, forfeits all payment. One complementary reschedule if more than 24-hour notice is given. There will be a \$10 rescheduling fee per person for each subsequent rescheduling. Rescheduling on the day of the lesson is subject to a \$20 per person fee. No refunds can be given after the tour has been rescheduled

Snowsports Programs (Ladies Day, Learn To, Free Ride)

Participants may receive a partial refund if they cancel 24 hours before the registration deadline. There will be NO REFUNDS after the registration deadline. There will be NO MAKE UP LESSONS. We understand that unforeseen situations may arise such as broken legs/arms and we ask that you contact us by phone or email so that we may figure out the best solution for your specific situation

Snowsports School Groups

Lift ticket prices are not included in the lesson price and must be purchased separately unless the participant has a season pass or is under 6 years of age. Children 5 and younger ski free but will still require a pass to access the lift. All students must have a completed and signed release form from a parent or guardian. Skiers/Snowboarders must be at least 4 years old to participate. If a participant is younger than 4, they will be dismissed, and no refund will be issued. Helmets are suggested but not required. Participants may receive a partial refund if they cancel 24 hours before the registration deadline. Please note that there will be NO REFUNDS after the registration deadline, and there will be NO MAKEUP LESSONS. We understand that unforeseen situations, such as injuries, may arise. If this happens, please contact us by phone or email so we can determine the best solution for your specific situation.

Art Studio

Please give 7 days' notice for any cancellations. Classes not cancelled will be charged in full for the class.

Winter Season Rentals

All sales are Final.

Season rentals include snowboard, boots, bindings, and maintenance.

Season rentals are kept by the renter for the duration of the winter 2024-25 season.

Due back April 11th, 2025.

Pick-up Instructions:

Location: Sundance Mountain Outfitters Base Shop

Dates: November 4 - 30, 2024

Days: Tuesday - Saturday

Times: 10am - 6pm

Closed Thanksgiving Day

Daily Bike Rentals (E-Bike, MTB)

Cancellation Policy: Cancellations made at least 24 hours in advance of your reservation are eligible for a refund. No-shows or cancellations made less than 24 hours before the reservation will forfeit all payments. Cancellations are not final until confirmed by a Sundance Mountain Outfitters team member via phone or email. To cancel, please contact us at: 801-223-4121 or smo@sundanceresort.com

Daily Winter Rentals

Cancellation Policy: Cancellations made at least 24 hours in advance of your reservation are eligible for a refund. No-shows or cancellations made less than 24 hours before the reservation will forfeit all payments. Cancellations are not final until confirmed by a Sundance Mountain Outfitters team member via phone or email. To cancel, please contact us at: 801-223-4121 or smo@sundanceresort.com

Bike Clinics/Guided Hikes

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Season Passes and S-cards

1- Season Passes & S-Cards are property of Sundance Mountain Resort and are nontransferable, non-refundable, & not for resale (NO EXCEPTIONS). Your pass may NOT be used by ANYONE but yourself. Fraudulent use of a Season Pass/S-Card or violation of this policy will result in the pass being confiscated and voided and may subject the Pass holder and the authorized user to fines and prosecution for theft of services. If used by anyone other than the rightful holder, the pass will be confiscated and voided. 2- If your pass card is forgotten, lost, or stolen during the season you will be charged \$5 for a replacement pass card. RFID season passes are meant to last for multiple years. Please hold on to your pass from season to season as you will be charged \$5 for a new pass card starting Fall 2024 **If S-Card is lost please notify the Resort immediately so the card can be cancelled and not used/charged by someone else. 3- Skiing out of bounds or ducking any rope line will result in confiscation of season pass for the remainder of the winter and summer season AND will result in prosecution. 4-Swinging or jumping from the chair will result in confiscation of season pass for the remainder of the winter and summer season. 5- Sundance reserves the right to confiscate a season pass for any conduct which Sundance deems unsafe or inappropriate. 6- Retention devices are required on all skis & snowboards. 7-Season pass is only valid the following summer for hiking and scenic lift rides and does not authorize any other activity offered by the resort. All passes expire on October 31st of each year. 8- These Terms and Conditions and the relationship between us will be governed by the laws of the State of Utah in the same manner as such laws are applied to agreements made, entered, and performed entirely in Utah. All lawsuits or claims arising out of or relating to these Terms and Conditions, Season Pass/S-Card policies must be brought in the Federal or State courts located in the State of Utah. We and you hereby irrevocably submit to the exclusive personal jurisdiction of such courts for such purpose and waive any objection to such courts on any basis, including without limitation improper venue or inconvenience of the forum. 9- All Season Pass/S-Card "Pass" holders

must sign a liability waiver and agree to the above terms and policies before picking up their pass. If under the age of 18, persons are required to have a parent, adult responsible party or Legal Guardian (Responsible Party) read and countersign the agreement.

By purchasing pass, the pass user understands that there are risks in using the ski area (such as using its trails, its lifts, for skiing, mountain biking, hiking, walking, or anything else on its premises), and agrees to assume all risks. Pass user agrees that user has sole responsibility for avoiding all hazards, skiing/snowboarding/ mountain biking in control and following all signs and the Responsibility Code. The user represents that they are able to load, ride and unload lifts properly. Tickets and Season Passes are the property of Sundance Mountain Resort and are revocable without refund by Sundance for illegal or dangerous behavior, nuisance, weather, or emergencies. All TICKETS AND PASSES ARE NON-TRANSFERABLE AND NON-REFUNDABLE AND MUST BE SHOWN AND SURRENDERED UPON REQUEST.

Tickets (Scenic Lift, Full Moon, Halloween, Bike, Winter)

By purchasing ticket, the ticket user understands that there are risks in using the ski area (such as using its trails, its lifts, for skiing, mountain biking, hiking, walking, or anything else on its premises), and agrees to assume all risks. Ticket user agrees that user has sole responsibility for avoiding all hazards, skiing/snowboarding/ mountain biking in control and following all signs and the Responsibility Code. The user represents that they are able to load, ride and unload lifts properly. Tickets and Season Passes are the property of Sundance Mountain Resort and are revocable without refund by Sundance for illegal or dangerous behavior, nuisance, weather, or emergencies. All TICKETS AND PASSES ARE NON-TRANSFERABLE AND NON-REFUNDABLE AND MUST BE SHOWN AND SURRENDERED UPON REQUEST.

ZipTour (Halloween/Full Moon Tour/All Tours)

Rider Requirements: At least 10+ years of age (Ages 10-15 MUST be accompanied by an adult) Weight between 50 and 260 lbs (You will be measured & weighed upon check-in) Between 48" and 82" tall. Participants must be able to hike 1/3 mile with a 10 lb. backpack. Have no history of neck, back, or spinal injuries. Women must not be pregnant. Long hair must be tied back. Close-toed shoes are required (Crocs, Chacos, Tevas, Keens, etc. are not allowed on our ZipTour. Cancellation & Reschedule Policy. Cancellations made 3 days

prior to reservation date may receive a refund. Failure to arrive at your scheduled tour date and time, forfeits all payment. One complimentary reschedule if more than 24-hour notice is given. There will be a \$10 rescheduling fee per person for each subsequent rescheduling. Rescheduling on the day of the tour is subject to a \$10 per person fee. No refunds can be given after the tour has been rescheduled.

Nordic Center

Passes & Rentals can be picked up at the Nordic Center. All Nordic Lessons & Programs start at the Nordic Center. Continue 2 miles up SR-92 from Sundance Mountain Resort and turn left following the signs. No transportation provided to/from the Nordic Center from the resort - do not utilize the UTA bus. For more information please call (801) 223-4170. All sales on Nordic Passes, Rentals, Lessons, & programs are final.